

Herefordshire Multi-Agency Domestic Abuse (DA) Risk and Referral Pathway

Includes: Coercive control, sexual assault/ rape, stalking/harassment, trafficking, exploitation, prostitution, forced marriage, honour-based violence & FGM

Child or Adult at Risk from Domestic Abuse

1. Victim is in DANGER or an immediate response is needed:

- Dial 999
- [Contact Women's Aid 0800 783 1359](tel:08007831359)
- [Contact The Glade Sexual Assault Referral Centre if appropriate 0800 970 0377](tel:08009700377)
- [Children & Young Person Sexual Assault Referral Service 0808 196 2340](tel:08081962340)
- Offer your phone to the victim or ring on their behalf if necessary.
- Obtain support from your safeguarding team or named specialist as required

2. Adult Victim (18 years and over):

If in immediate danger follow #1 box guidance on left ←

- If no immediate danger follow guidance below
- Provide details of Women's Aid 0800 783 1359* (*including male victims)
- If the adult has care and support needs and/ or vulnerabilities consider referring to the adult safeguarding team / [advice and referral team](#) (ART) on 01432 260715 or out of hours 0330 123909
- Use your professional judgement
- Obtain support from your safeguarding team or named specialist as required

3. Child Under 18 years old (includes unborn child):

If in immediate danger follow #1 box guidance on left ←

- [If no immediate danger follow guidance below](#)
- [Assess risk – consider using SafeLives Young People's DASH](#)
- [Refer to Herefordshire's Right Help Right Time Threshold Guidance](#)
- [Refer to MASH using Multi-agency Referral Form \(MARF\)](#)
- Consider an Early Help Assessment if appropriate
- Consider criminal exploitation including child sexual exploitation
- Consider the risk of trafficking
- Consider risk of FGM
- Use professional judgement
- Obtain support from your safeguarding team or named specialist as required

Useful Safety Technology Apps:



www.hollieguard.com

Hestia – Bright Sky App



Herefordshire
Community Safety Partnership



Ensure outcome is always to increase safety for the victim and their children

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IMMEDIATE ACTIONS:

HIGH RISK ACTIONS

- Dial 999 if in immediate danger
- Discuss need for information-sharing
- [Refer to MARAC, ideally with consent but otherwise without consent](#)
- [Refer children to Multi-Agency Safeguarding Hub \(MASH\)*](#)
- Conduct basic safety planning to reduce harm
- Contact [Women's Aid](#) for support (includes male victims)*
- Contact National Helplines as required (see column 3)
- Contact [The Glade or Rape And Sexual Abuse Support Centre if required*](#)

**All contact numbers in column 3*

LOW-MED RISK ACTIONS

- Offer an Early Help Assessment if children are involved
- Conduct basic safety planning with the victim +/- children
- Discuss need for information-sharing
- **Consider accessing support from:**
 - [Women's Aid](#)
 - [Sexual Health Services](#)
 - [Domestic Abuse Helplines](#)
 - [Housing Team](#)
 - [Mental Health Services](#)
 - [Herefordshire Council Early Help Team](#)
 - [Rape & Sexual Abuse Support Centre](#)
 - GP
 - [TurningPoint](#)
 - Legal Services

**All contact numbers in column 3*

GUIDANCE:

- Always ensure people are alone before asking them about domestic abuse
- Explain the limits of confidentiality with the victim/ young person
- Reassure the victim/ child that the abuse is not their fault
- Record all information, referrals, assessments and interventions
- Consider any additional vulnerabilities of the victim/ child including mental health, substance misuse, disability, Black Minority Ethnic Refugee (BMER), Lesbian Gay Bisexual Transsexual (LGBT) and No Recourse to Public Funds
- Where appropriate, completing a [SafeLives DASH](#) checklist with a victim may help them to think through their situation and make decisions about their safety
- Before going through any risk assessment, ensure the victim: has time, is safe to talk, is alone, knows where the perpetrator and children are, and under- stands why you are completing the assessment
- Risk assessments are structures to help you make an informed decision using your professional judgement. They are not definitive assessments of risk
- If the abuse involves sexual assault it is important to contact [The Glade Sexual Assault Referral Centre](#) or the police without delay so that evidence is not lost and a thorough investigation can begin

PHONE NUMBERS:

- [West Mercia Women's Aid](#) – telephone support, group work, refuge
0800 783 1359
- [Multi-Agency Risk Assessment Conference](#) (MARAC) 01432 347364
- [Multi-Agency Safeguarding Hub \(MASH\)](#) (Office Hours) 01432 260800
(Out of Hours) 01905 768020
- [Local Authority Adults Safeguarding Team](#) (Office Hrs) 01432 260715
(Out of Hours) 0330 1239309
- [The Glade Sexual Assault Referral Centre \(SARC\)](#) Adults 0808 178 2058/ Children & Young Person service (SARS) 0808 196 2340
- [West Mercia Rape and Sexual Abuse Support Centre](#) 03456 461188
- [National Domestic Abuse Helpline](#), 24-hour free phone run by Refuge, on
0808 2000 247
- [TurningPoint \(Drug and Alcohol Services\)](#) 0300 555 0747
- [Herefordshire Mental Health Services](#) 01432 842200 or in emergency
0808 196 9127
- [Men's Advice Line](#) run by Respect for male victims 0808 801 0327
- [RESPECT](#) Help for Domestic Abuse Perpetrators 0808 802 4040
- [Galop's Helpline](#) for LGBT Victims of Domestic Abuse 0800 999 5428
- [Karma Nirvana](#) (Forced Marriage and Honour Based Violence support)
0800 5999 247
- [National Stalking Helpline](#) - Suzy Lamplugh Trust 0808 802 0300
- [Forced Marriage Unit](#) 020 7008 0151
- [Herefordshire Sexual Health Service](#) 01432 483693 / 0800 7720478
- Police (Non-urgent) 101