

2015-18 BUSINESS PLAN

Introduction

The review of the priorities for 2015-16 took place in November 2015 and future improvement opportunities were identified, these align to the existing priorities:

- Partnership working (including annual review of board partnership and effectiveness and build inter-relationships between boards / partnerships)
- Prevention and protection (including care homes, carers and young carers, self neglect)
- Communications and engagement
- Operational effectiveness (including workforce development, statutory functions and performance)

| Strategic Priorities | Partnership working | Prevention and protection | Communications and / or engagement | Operational effectiveness |
|----------------------|---|-----------------------------|--|--|
| Focus for 2016/17 | All partners have a shared and universal | Service user involvement | Awareness raising | Challenge single agency issues |
| | understanding of safeguarding | Good mental health | Understanding the work of the board | Shared learning |
| | Increased involvement from voluntary sector | Greater focus on prevention | Reach to smaller / community organisations | Links into commissioning and public health |
| | Active participation from all partners | | MCA and DoLS | Embed MSP |
| | Multi-agency focus | | | Embed competency framework |
| | Sharing the right data | | | Multi-agency training |
| | Connectedness with other boards | | | Better tracking of priorities |

Sub group work plans

| Delivery group | Partnership working | Prevention and protection | Communications and / or engagement | Operational effectiveness |
|-----------------------|--|--|---------------------------------------|--|
| Executive Board | Monitor actions arising from peer review | Monitor relevant sub group work plans | Monitor relevant sub group work plans | Monitor relevant sub group work plans |
| | Learning from other areas including DHR's, SAR's and SCR's Risk register | Risk register | Risk register | Risk register Publish annual report on the effectiveness of local safeguarding arrangements |
| | Ensure the needs of adults at risk are addressed in the JSNA and HWB strategies | | | |
| Policy and Procedures | Maintain up to date HSAB procedures that align with sub regional arrangements and address cross border issues. Embed MSP protocols into practice Embed MCA protocols into practice | Embed self neglect policy into practice Develop arrangements to gather SU feedback of the safeguarding experience (MSP) | Launch of new policies | Embed new policies Contribution to the annual report |

| Delivery group | Partnership working | Prevention and protection | Communications and / or engagement | Operational effectiveness |
|-------------------------------|--|---|--|--|
| Communications | Consider the experiences of adults at risk at each board meeting via case study Introduce "Chairs Message" | Increase awareness of DoLS and MCA Promote community resilience for town and parish councils. | Raise awareness of adults at risk | Pilot a safeguarding initiative with existing community champions Contribution to annual report |
| MCA and DoLS | Develop shared learning tool Multi agency audit | Gather from BIAs evidence of the voice of those without capacity | Raise awareness of MCA and DoLS | Contribution to annual report |
| Performance and Quality Audit | Monitor multi-agency and single agency scorecards 6 monthly reports from MIR evaluating their work with vulnerable groups | Monitor results of the support provided via the Domestic Violence, Substance Misuse and Reducing Reoffending work plans held by the Community Safety Partnership (annual) | Monitor support provided to carers and young carers Adapt LA audit format to include the voice of the carer | Monitor the effectiveness of services provided to adults at risk via 6 monthly report from Q and R team Contribution to the annual report |
| Workforce Development | Practitioner forum Engage with front line staff and use their experiences to inform HSAB activity. | | | Develop guidance to support partner agencies to evaluate training Contribution to the annual report |